

Slutrapport: Resultat från Sidas enkät "Återkoppling från Samarbetsparter"

Stockholm 20 maj, 2020

Sammanfattning

En enkät skickades i januari 2020 till 340 av Sidas samarbetsparter som nyligen skrivit avtal med oss. Enkäten besvarades anonymt. Svarsfrekvensen blev ca 50%.

Fyra frågor ställdes (+ bakgrundvariabler och fritextsvar) med koppling till ambitioner i Sidas Vision och Verksamhetsplan. Svar gavs på femgradig skala från "strongly disagree" till "strongly agree".

- *i)* Förutsägbar/tydlig: "Sida's guidance, instructions and conditions are in general transparent and predictable."
- *ii)* <u>Möjliggör anpassning</u>: "Sida is in general flexible and responsive enough to provide you with space for learning and adaptation to changed circumstances."
- *iii)* God dialogpartner: "Dialogue and feed-back provided by Sida is always timely, relevant and useful."
- iv) Katalyserar additionella resurser: "Sida's support has facilitated the mobilization of additional resources for the work of your organization."

Överlag får Sida positiva omdömen. Ca 60% svarar "strongly agree" på de tre första frågorna och drygt 50% på den fjärde. Slår man ihop "strongly agree + somewhat agree" landar resultatet i intervallet 75-90%. för alla fyra frågor.

När en nedbrytning görs på olika partnerkategorier så är det tydligt att de svenska samarbetsparterna, både myndigheter och civilsamhälle, ger Sida lägre omdömen än övriga partnerkategorier.

Nedbrytning på andra bakrundsvariabler visar inte på lika tydliga mönster.

Drygt hälften av respondenterna utnyttjade möjligheten att skriva in fritextsvar. Positiva omdömen dominerar bilden i fritextsvaren, men där framkommer även mer kritiska synpunkter som indikerar förbättringsområden för Sida.

Introduktion

En enkät skickades ut i början av 2020 till 340 samarbetsparter som nyligen skrivit avtal med Sida. Enkäten besvarades anonymt. 178 respondenter besvarade enkäten vilket ger en svarsfrekvens på lite över 50%. (Detta är en svarsfrekvens som bedöms vara relativt hög jämfört med liknande enkäter.)

Fyra frågor ställdes som alla kopplar till ambitioner uttryckta i Sidas Vision och Verksamhetsplan. Svar gavs på femgradig skala från "strongly disagree" till "strongly agree", om partnerskapet med Sida:

- *i)* Förutsägbar/tydlig: "Sida's guidance, instructions and conditions are in general transparent and predictable."
- *ii)* <u>Möjliggör anpassning</u>: "Sida is in general flexible and responsive enough to provide you with space for learning and adaptation to changed circumstances."
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Sju bakgrundsvariablar inledde enkäten som sedan användes som analysinstrument:¹

- i) Partnerkategori
- *ii)* Sektor
- iii) Geografisk förankring
- iv) Antal motparter på Sida
- v) Volym (årlig)
- vi) Partnerskapets längd (tid)
- vii) Samarbetets bas (UM/HQ)

Alla respondenter gavs möjligheten att lämna fritextsvar.²

I utskicket inkluderades både forskningsinstitutioner och privata aktörer men respondenterna från dessa kategorier var så pass få att de inte inkluderades i den slutliga analysen.

Testenkätens respondenter inkluderade partner från alla delar av Sidas verksamhet (geografiskt, tematiskt, land/region/globalt). Alla huvudkategorier av Sidas samarbetspartners ingick.

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¹ Se bilaga 1 för mer detaljer.

² Se bilaga 2.

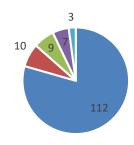
Bakgrundsinformation om respondenterna framgår av diagrammen nedan.





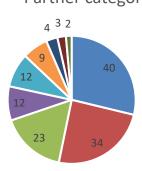
- Two or more programme officer at Sida during the collaboration
- The same programme officer at Sida during the collaboration

Volume



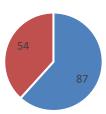
■ 300 000-80 Million SEK ■ 80-200 Million SEK ■ 0-300 000 SEK ■ 250-800 Million SEK ■

Partner category



- Civil society (international)
- Multilateral (UN Agency)
- Civil socierty (national/local)
- Government Agency (Swedish)
- Multilateral (International financial institution)
- Civil society (Swedish)
- Government Agency (national/local)
- Research institution
- Private sector

Location of programme officer

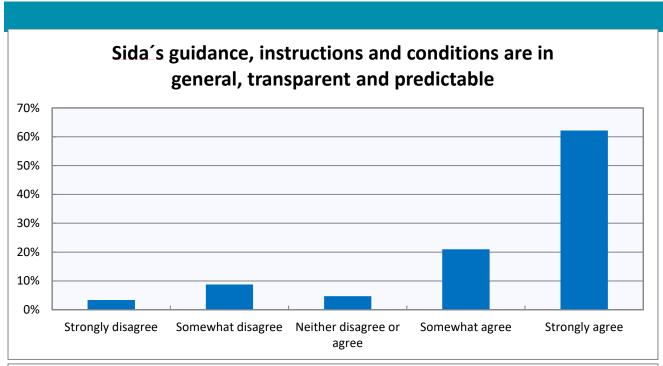


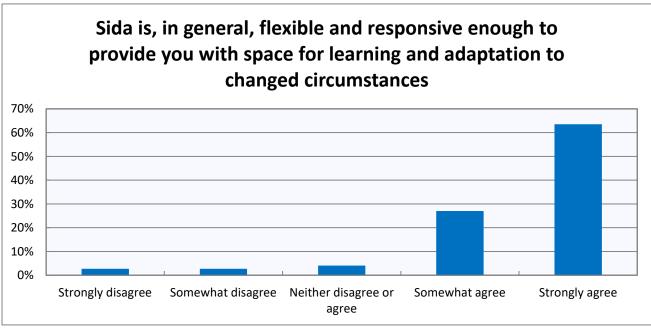
A programme officer at one of Sida's field offices • A programme officer based at Sida's HQ (Stockholm)

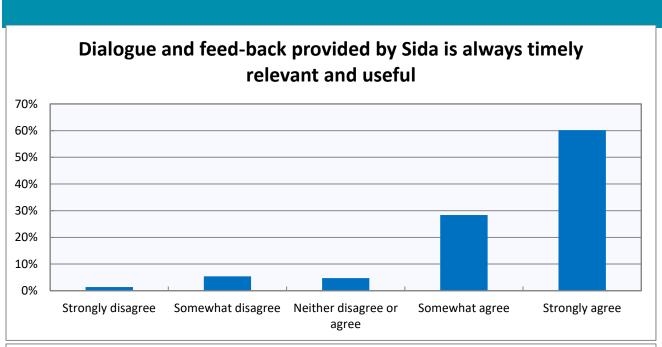
Respondenternas svar och omdömen om Sida som samarbetspart

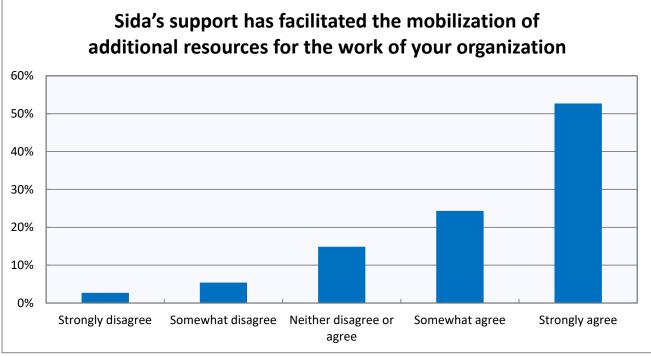
Överlag får Sida positiva omdömen. Ca 60% svarar "strongly agree" på de tre första frågorna och drygt 50% på den fjärde. Slår man ihop "strongly agree + somewhat agree" landar resultatet i intervallet 75-90% för alla fyra frågor. Se diagram nedan.

Drygt hälften av respondenterna utnyttjade möjligheten att skriva in fritextsvar. Här återfinns såväl positiva som mer kritiska omdömen. Positiva omdömen dominerar bilden. Områden som får tydlig positiv feedback från våra partners är: Sida är flexibelt; Sida eftersträvar utvecklingseffektivitet och möjliggör nytänkande; Sida är uthålligt och konsistent över tid. Exempel på mer kritiska omdömen: bristande tydlighet på förhand med vilka krav som kommer att ställas; långsamhet; enhetlighet brister beroende på vem man relaterar till; överdrivet teknisk/byråkratisk.









En av bakgrundsvariablerna avser partnerkategori där respondenterna fick placera in sig utifrån 7 förvalda kategorier:

Multilateral (financial institutions)

Multilateral (UN-agencies)

Civil Society (international)

Civil Society (Swedish)

Civil Society (National/local)

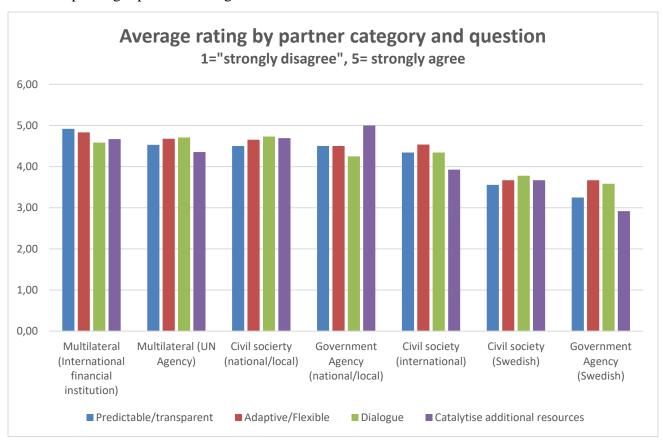
Government Agency (National/local)

Government Agency (Swedish)

Reserach Institutions

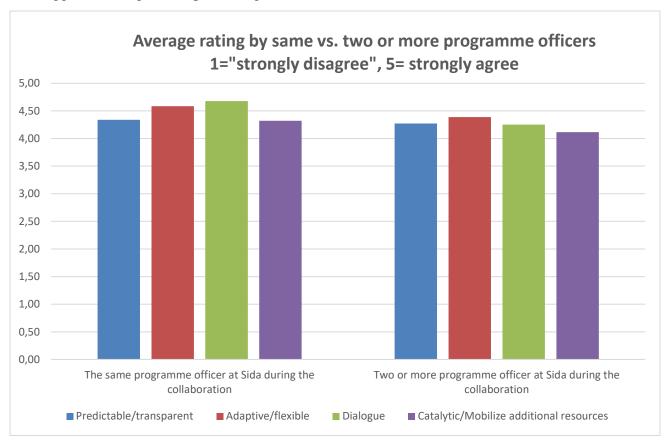
Private Sector

De två sista kategorierna fick endast med 4 svar sammanlagt vilket gör att dessa inte inkluderats i analysen. När svaren bryts ned på återstående partnerkategorier framträder nedanstående bild, där det tydligt framgår att Sidas svenska samarbetsparter inom alla fyra frågeområdena ger Sida lägre omdömen än övriga samarbetsparter. Lägst omdöme ges av de svenska myndigheterna som har ett medelvärde på sin skattning på mellan 3-4 tätt följt av det svenska civila samhället. Multilaterala samarbetsparter ger påfallande höga omdömen.



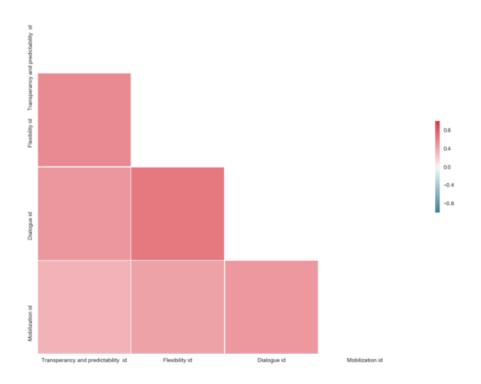
Det finns således en tydlig tendens att Sidas svenska samarbetsparter, både myndigheter och civilsamhälle, ger lägre omdömen än övriga partnerkategorier

När resultatet bryts ned på andra bakgrundsvariabler framträder inte lika tydliga mönster som beträffande partnerkategori. Exempelvis svarar respondenterna, kanske något förvånande, ganska lika vare sig de har samarbetat med en handläggare eller flera kring en insats. Dock finns ett mönster på frågan om dialog, där omdömet är lägre om samarbetsparterna haft att göra med fler Sidahandläggare än en (gröna stapeln i diagrammet nedan).:



Partners med kortare erfarenhet av samarbetet (mindre än ett år) tenderar att ge något högre omdömen på de fyra frågorna än partners som har samarbetat med Sidas under en längre tid (mer än fyra år), men skillnaden är inte särskilt signifikant.

Bland de fyra frågorna så återfinns den starkaste korrelationen mellan frågan om *flexibilitet* (Fråga 2) och frågan om *kvalitativ dialog* (Fråga 3):



Slutsatser

Generellt sått kan konstateras att Sida fått en väldigt positiv återkoppling från sina samarbetsparter i denna enkät. Här finns kvalitéer i Sidas samarbetsrelation till sina samarbetsparter som det finns skäl att värna.

De svenska samarbetsparterna ger lägre omdömen än övriga kategorier av samarbetsparter. Man kan spekulera i vad det beror på och det är något att analysera vidare. Resultatet kan utgöra ett avstamp i en fortsatt dialog med Sidas svenska samarbetsparter.

Fritextsvaren rymmer många positiva medskick till Sida, men indikerar också områden där det finns en förbättringspotential. Det gäller exempelvis förutsägbarheten i de krav och kriterier som kommer att tillämpas i Sidas bedömningar, bristande enhetlighet beroende på vem man har att göra med i organisationen samt att Sida ibland kan uppfattas som alltför teknisk och byråkratisk i samarbetsrelationen.

Bilagor

Bilaga 1 Frågor och variabler

Bilaga 2 Fritextsvar



Bilaga 1: Survey questions and background variables

1. Survey questions

How would you assess Sida as a partner in this specific intervention?

Rate your experience from our collaboration during the intervention, specified in the introduction email:

	Strongly disagree	Somewhat disagree	Neither disagree	Somewhat agree	Strongly agree
	disagree	uisagicc	or agree	agree	agree
Sida's guidance, instructions and conditions are always transparent and predictable.					
Sida is flexible and always responsive enough to enable for your work under changed circumstances.					
Dialogue and feed-back provided by Sida always comes timely and are considered relevant and useful.					
Catalytic/mobilize additional resources: Sida's support has facilitated the mobilization of additional resources for the work of your organization.					

2. Background variables

Partner category:

Swedish Government Agency

Local Government Agency

International NGO

Swedish NGO

Local/Regional NGO

UN Agency

Origin of collaboration:

Sida HQ focal-point

Sida field focal-point

Focal-point (-s) at Sida

The same Sida focal-point during the whole collaboration

Two or more Sida focal-point's during the whole collaboration

Annual volume from Sida for intervention:

0-300 000 SEK

300 000-80M SEK

80M-200M SEK

200M-250M SEK

250M-800M SEK

Main sector of intervention:

Health

Education

Sustainable development

Market

Conflict, peace and security

Research

Environment

Agriculture and land

Budget support

Democracy, human rights, and gender equality

Humanitarian

Other

Earlier collaboration with Sida:

This is the first collaboration with Sida

2-4 previous collaborations with Sida

5 or more previous collaborations with Sida

Core support:

The collaboration (intervention) is linked to core support

The collaboration (intervention) is not linked to core support

Geographical/thematic area of collaboration (intervention)

Africa

Latin America

Europe

Middle East and Northern Africa

Asia

Global

Humanitarian

BILAGA 2: Free-text answers 5/1 2020-26/1 2020

Sida has been very useful is supporting development of renewable energy private sector involvement 2.0 Sida should support now productive uses of energy

A great pleasure to work with Sida why?: Neutral, cooperation without geopolitical strategy, Help to help and not help to take

According the local situation in countries some demands of CIDA to their grantees can be dangerous for them. For example, if the state regyme will change for the more repressive the transperency of o

All departments need to have the same approaches, routines and regulations. Deepend their analysis on power structures within international cooperation and especially donor governments impact

All officers have been very professional. All the support programs were flexible in local context with great feedback and approach towards private sector development. All processes are open and clear.

An online training course before drafting a proposal would be very usefull.

As a donor organization working with Sida, my time at USAID has focused on Grand Challenge Programming. I have found that the feminist foreign policy approach has been consistent in the activity.

At least in Ukraine SIDA looks extremely slow. E.G. Questions about change may be asked in March, answered in September. We know it's better not to ask for any flexibility. It's explained by overload

be clearer about Sida's own interests/strategy/ambitions, given these shape a cooperation as well as partner agendas

Be less technical and bureaucratic in the approach and more open to political realities that organizations face. These do not always match. Applying the rules is not always the most effective.

Better coordination between Sida field office and Sida in Stockholm would have been beneficial, in particular including a person from Sida in Stockholm in the exchanges during the contractualisation.

Clearly outline how to engage and communicate funding opportunity.

Core support approach and direct partnership with local NGO is needed to drive democracy

Ensure greater continuity during and after Sida staff transitions.

Extremely positive collaboration and strategic programming focus

Focus on minimising fraud and broader due diligence is important, but shouldn't prevent effective Southern CSOs from receiving sub-contracts. These's a risk good organisations are squeezed out.

Follow up from Sida colleagues has been consistently timely, helpful and courteous.

Given the current conditions in Turkey, the support SIDA provides to our organization is invaluable. We would like to thank for this partnership.

Great partner to cooperate. Looking for further expansion of our joint work.

I do not have any specific comments/recommendations at this stage as the cooperation is still very new.

I particularly appreciate the open dialogue and clear interest/commitment from Sida to find solutions that can ensure the funding benefits children

I very much enjoyed the horizontal and open relationship with SIDA program officers and Heads of Cooperation during the two years long preparation of our project.

Ideally, the backstopping Officer remains unchanged for the duration of the collaboration.

In some ways, having a more prescriptive application process would be helpful and save both partners time.

In terms of flexibility, I can not answer at this stage, since we started our partnership for four months only.

It would be helpful to have standard proposal and reporting templates. It would make comparisions and monitoring easier as well as reduce the risk of missing important details.

It would sometimes help to receive templates and information about Sida's requirements so that we are not guessing what is required. But we appreciate Sida's flexibility as well.

Just thanks for all the support to our region in Latin America, specially in Central América.

Much difference btw the different officers in SIDA we have worked with. Some are very detail focused and tend to micro manage while others are focusing on the more strategic levels.

na

NDI had a strong collaboration with SIDA en DRC. This helped to create windows of opportunities in supporting Women participation and women inclusion in the political space.

Organise capacity building on institutional strengthening, and offer platforms to bring together global sector expertise

Our last collaboration with Sida ended in 2019.

Our organization believes that Sida is probably the best donor/support agency that we have ever had. Sida is a very respectful, transparent, flexible and reliable donor. Thank you!

Over the years we have collaborated with Sida we have better understood its priorities, stratgies, modus operandi, in addition to interaction with its staff.

Partnering with Sida is based on strong collabration spirit and approach, building on trust and open dialogue, facilitating new approaches and joint learning.

POs need to have same instructions. It changes a lot with who you get. Some are not up to date with eg Sida's guidelines on eg RBM, some are flexible and see the larger pic, some are sticklers for rul

Reduce the number of Work processes like Templates

SIAD provided support for a health-focused communications and advocacy project which would not have been considered by other partners, We are immensely grateful for SIDA's broad approach to funding

SIDA (through the Swedish Embassy in Tanzania) is the best partner i have ever come in contact. Not donors but we feel like core workers. They do mentorship, adaptive and flexible also frendly

SIDA could consider funding specific posts within organisations to ensure a stronger technical support to the partner organizations.

SIDA does not have UN partner proposal templates or reporting template I would suggest it does or make clearer the information that SIDA requests of its partner. This would minimize the back and forth

Sida funding has made us (AECF), more attractive to additional Donor funding in sub Saharan Africa for renewable energy.

SIDA has been a reliable development partner with IGAD for many years. SIDA always met our expectation in working together for the common and shared values in development cooperation and partnership.

SIDA has been a valued development partner whose partnership is not limited to the financial dimension.

SIDA has been a substantive partner supporting advocacy and normative work

Sida has been a very supportive and receptive partner that supported our programmes as well as the organisation in improving the way it works. This has been greatly appreciated.

SIDA has been always very supportive to the Education Sector in Zanzibar and we are very greatful for that. However there has been some delays on signing the respective agreements or contracts.

SIDA has been very pragmatic to the changing demands of the field. Sweden beign a socio democratic country we are learning to deliver development and create public good. SIDA is on top of our list.

Sida have been a perfect donor organisation and development partner to us. Sida have helped us to manage sensitive issues in our programming and engage different partners, including further donors.

SIDA is a competent and supportive partner

SIDA is a stregic partner in Health in Bangladesh and the support to the health sector is important to sustain even as the country gets into LMIC status.

Sida is a supportive partner and stakeholder, transmiting only positive attitudes and messages especially in Balkan countries where these values are very much needed. Simplicity, flexibility and value

SIDA is a very good development partner and I appreciate that through my collaboration with SIDA, other development partners have also supported my programme

Sida is an excellent donor with highly relevant strategies and clear and transparent systems in place. One area that could be improved is facilitation of cooperation among different implementers

SIDA is growing toward becoming a major donor in the development sector globaly

Sida is not just a donor for UNDP, but has increasingly been a donor partner with the exchange of information, sharing lessons learned and having a joint anti-corruption mainstreaming approach.

Sida is one of the last few bilateral aid organizations that acts and believes in the idea that development should be led by organizations in the developing world - keep it up.

SIDA is one of the most open donors in Bosnia and Herzegovina, and we enjoy in this cooperation.

SIDA is probably one of the best donors I've worked with because of clear communication and instructions, committment to the country and its people and excellent embassy, our point of contact

SIDA is the best development partner ever in my country. In my personal experiece so far, SIDAs support has indeed made a significant postive impact on the ground. SIDA is simply the best!

Sida is the foremost country that has declared itself in having a foreign feminist policy but this has not clearly translated in the way it allocates resources or prioritizes initiatives.

SIDA long term partnership in Energy in Mozambique has been crucial to increase access to electricity
Sida should be clear and precise when they are in opposition to an approach. In some cases, there is some vagueness on whether they are for or against a sepcific approach.

SIDA support is extremely important, we are happy with collaboration. However the new program officer is difficult to reach, not responding to phonecalls and emails even after reminders.

SIDA support is extremely important. They understand the situation in the country in which they work, and are truly committed to improve the areas in which they work.

SIDA's flexibility was critical to the success of our project. We have greatly valued our partnership.

Sida's local/international role as a hub for HR defenders can be reinforced by bringing related circles of organizations more frequently with capacity building purposes.

Sida's long-term contribution to health R&D has enabled us to launch major R&D initiatives. We greatly appreciate Sida officer's strong commitment and support.

Sida's policies around how issues of risk (especially fiscal but also other risks) are managed often go against their desire to work in high risk contexts and also support civil society adequately.

Sida's support has been instrumental to the success of the programme. I find Sida to be a strategic, flexible and innovative partner with all the right priorities. Top of the line among donors.

SIDA's support to the peace-building project has been catalytic. It has enabled UNDP to employ innovation and scale up initiatives.

SIDA's supports have been fundamental to Transparency International Cambodia to establish its presence as an organisation leading the fight against corruption and promoting social accountability.

Steer may vary from person or, we also engage with embassies, of Sida implementing entity. More formats/guidelines may help to overcome this.

Swedish support should continue in creating local economic development models in order to retain youth in rural areas, reduce poverty and enhance WEE and improve environment.

The agreement conditions should be more flexible to adapt to partners systems and nature of funding.

The answers go back in time and with a new coordinator they may change, not sure yet

The collaboration with Sida has been very productive and supportive to our work

The new paragraph §15 in financial guidelines linked to antiterrorism were not celarly communicated to SPOs, or even to Sida's own staff at Civsam, which could create problems for programs + core fund

The officers at SIDA are very respectful and willing to collaborate, which we appreciate. They ensure that the funding they provide are truly adding value, not just expanding the mandate.

this is firts year of partnership thus no additional inputs are provided, so far all goes on well

This is my first experience with SIDA although SIDA greatly support my organization. The interaction with the SIDA representative was very constructive and directions very clear and friendly at well

To thank Sida for the support and for understanding and timeously responding to the different needs in the different contexts. Well done!

trust more international NGOs that are /can be more efficient than UN organ bodies in implementation

Very good relationship - on sectors I put other since your support is focused around Gender Equality (cross multiple sectors) and Eliminating Violence

Very grateful for the support provided, in particular as we were operating in very challenging and uncertain context. SIDA was very supportive and provided necessary flexibility.

We are a multilateral org. (not UN nor IFI). SIDA has been a unique partner valuing investment into building evidence base & policy dialogue. It should invest more funds in research

We are grateful to have Sweden on board as key partner bringing a truly transparent, diligent and constructive relationship where open debates and rational thinking prevailed to bring change.

We developed a market development approach with Sida on digital. Sida offers the rigth level of flexibility to adapt support based on market changes.

We find Sida a very good donor, with ability to listen and adapt. It has however in regard to some cases taken long time from Sida'positive signals on a project until the process was concluded

We have recently transitioned from core to project support. The process took quite long. we would have appreciated clearer and more frequent communication on issues

We look forward to continuing our great partnership with Sida in 2020 and beyond.

We value Sida's transparency in our partnership. We hope Sida will continue to ensure their results frameworks and assessments of the work stay up to speed with a world that is increasingly digital.