



Donor Funded Staffing Program

TOR No:	2026-046
Title:	Junior Professional Officer
Grade:	UC
Division/VPU:	Digital - Western and Central Africa Region (DAWDU)/ Regional Vice Presidency, Western & Central Africa (AFWVP)
Duty Location:	Dakar, Senegal
Appointment Type and Duration:	Two-year Term Appointment

BACKGROUND

The Digital and AI (DAI) Vice Presidency (VPU) is one of the five verticals of the World Bank working toward the world free of poverty on a livable planet, focused on creating more and better jobs. Digital technologies are transforming firms, governments and people's lives; and with the digital economy growing at a rate significantly higher than that of the global economy, it offers emerging economies a unique opportunity to leapfrog traditional paths for development through digital solutions.

Collaborating across technical, geographic and institutional boundaries, the Digital and AI team helps design and deliver ICT (Information and Communication Technologies)-enhanced solutions to a diverse range of clients. The team supports clients (i) through advisory assistance to establish policy and regulatory environments that allow the widespread use of technology and create a trust environment; (ii) lending operations by building infrastructure to connect the unconnected, or enabling digital government shared platforms (cloud, digital, identification, etc.).

For more information: <https://www.worldbank.org/en/topic/digital>

The DAI VPU is led by a Vice-President supported by Directors and Practice Managers with specific regional and global responsibilities. **The Digital Western and Central Africa Unit (DAWDU)** is responsible for the Digital and AI activities and portfolio in the Western and Central Africa region, including lending, supervision and analytical work.

DAWDU is looking for a Digital Analyst to be based in Dakar, Senegal. French and English language skills are essential for this position. The Analyst will report to the DAWDU Practice Manager.

DUTIES AND RESPONSIBILITIES

The Analyst will be responsible for:

- Supporting the DAWDU team in design, preparation and supervision of World Bank Group financed digital development related investment and policy reform programs in client countries with a particular emphasis on stimulating development of digital connectivity infrastructure through PPPs

and regulatory/policy reforms, facilitating development of digital government IT infrastructure, platforms and services, and promoting development of digital skills and innovation as well as on addressing corporate requirements (e.g. climate change, gender, ...).

- Working with DAWDU staff advising clients on strategies, best practices and design of programs to develop the foundations of their digital economies. This may include participating in technical assistance activities and providing support on the design of the overall policy, legal, regulatory and institutional framework for the ICT sector and wider digital economy as well as IT functions and digital services delivery within governments.
- Providing support on a range of ICT policy and regulatory issues to promote competition, investment and innovation in the telecoms sector and broadband value chain with the aim of boosting affordability, service quality and access to digital connectivity by citizens, businesses and governments and to stimulate the downstream development of value-added digital services.
- Supporting the team on policy, institutional reform, project development and execution to support the digitization of public administration and public services delivery in client countries.
- Liaising and providing guidance to colleagues working in other sectors (including agriculture, health, education, energy, financial services, transport, etc.) on how to leverage digital technologies to improve public service delivery and efficiency in the respective sectors.
- Helping develop innovative and practical approaches to solving difficult policy and operational issues for selected high priority telecommunications, ICT or digital economy related activities
- Assisting with policy dialogue with senior officials of client countries, regional institutions, private sector/industry, and development partner agencies.
- Preparing best practice notes, presentations, and reports on policy and regulation in the Digital sector.
- Performing economic and financial analysis (market models, business models, etc.) to inform decisions on project designs, public-private partnership (PPP) schemes, financing plans, etc.
- Participating in digital development related fora and events, as well as liaison in the above areas with key external partners.

Note:

The selected candidate will not be assigned to programs involving their own government such as donor coordination and trust fund management

SELECTION CRITERIA

- Master's degree in telecommunications, engineering, computer science, law, economics, public policy or related field with a minimum of 3 years of experience in ICT / Digital Economy policy and regulation and/or ICT / Digital Economy project design and implementation, or equivalent combination of education and experience
- Excellent conceptual and analytical skills, including ability to think strategically and innovatively about the role of digital technologies for socio-economic development and for transformation in other sectors of the economy.
- Strong technical and operational skills as evidenced in an experience with donor-funded projects or programs; knowledge and experience in World Bank Group Policy and Procedure Framework (PPF) is not mandatory but would be a plus.
- Firm understanding of digital technologies, digital transformation of society, and digitally enabled business model trends relevant to socio-economic development in the African context (especially Western and Central Africa) and enthusiasm to stay abreast of new innovations.

- Strong client engagement skills, taking responsibility and accountability for timely response to client queries, requests or needs, working to remove obstacles that may impede execution or project success.
- Excellent written and verbal communication skills in French and English as demonstrated in a proven track record of effectively delivering technical information in a clear, easily understandable and effective manner.
- Excellent presentation skills, using charts, graphs and other data presentation techniques appropriately to communicate data, technical information, or complex concepts to non-specialists.
- Strong drive for results, taking personal ownership and accountability to meet deadlines and achieve agreed-upon results.
- Strong business judgment and analytical decision making, analyzing facts and data to support sound and logical business decisions.
- Proven ability to function effectively as a team member of multi-disciplinary teams and resolve conflicts constructively.
- Prior work experience in Africa (especially Western and Central Africa), and good knowledge of sector issues in the region is a plus. Experience in Fragile Conflict and Violence environment would be an additional plus.
- Willingness and ability to travel.